

Right of Withdrawal

The customer has the right to cancel the distance contract within 14 calendar days without the need for justification.

The withdrawal period will expire 14 calendar days from the day you or a third party indicated by you, other than the carrier, took physical possession of the goods.

The customer can exercise this right by completing and electronically sending the cancellation form or any other unequivocal statement containing the information and data indicated via email to info@joyeriafgallego.com. The customer will promptly receive an email acknowledging receipt of the cancellation.

To meet the withdrawal deadline, it is sufficient for the communication regarding the exercise of this right to be sent by the customer before the corresponding deadline expires.